Terminal 2,
Departures, Arrivals
Before Security Check
Before Passport Control

Last updated October 2016

Get your tax back!

Tax Refund = Price Benefits for visitors who live outside the EU.

All merchandise sold in Europe is subject to a so-called value-added tax (VAT). In Germany: 7% and 19%. If you visit the European Union (EU) but live elsewhere, you can get a refund on any VAT spent when leaving. This exclusively entitles you to ***save money!***

Our advice: Make VAT-free purchases at Frankfurt Airport!

You can get information and assistance for making VAT-free purchases at any shop at Frankfurt Airport.

Remember: in all Duty Free Shops, VAT is already deducted from the prices.

You can obtain VAT refunds from the following shops at Frankfurt Airport:

Global Blue TAX FREE · PREMIER tax free · TAX FREE WORLDWIDE TAX REFUND

Travelex worldwide money

CURRENCY EXCHANGE

Reise Bank – Die Bargeld-Experten.

1. What you need for a tax refund

- Get a tax exemption form from the shop.
- Fill it out completely (using the Latin alphabet).

2. Merchandise in checked luggage

- Inform the Check-In staff of your airline about any merchandise and VAT refunds.
- They will separately tag your bags and return them to you for presentation at the customs office.

3. Get a customs stamp

- Go to the customs office and allow enough time for the formalities.
- Present your purchased items, your passport, the receipts and the completed forms.
- The customs officer will stamp your voucher and have your luggage transferred to a belt within the customs area.

4. Get the refund

- Go to a refund counter.
- Present the completed and stamped tax exemption forms.
- Get a cash refund (a small processing fee is already deducted).

You also have purchases in your carry-on bags?

Then go through the security check and follow steps 3 and 4.

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